![AVAYA - Experiences That Matter]

911inform
Location Discovery Solution

Enterprise users unawarely cross the invisible boundaries of 911 call centers. **911inform Location Discovery Solution** allows users to update their physical location with a tap on their smartphone or laptop.

911inform^{LTS} Capabilities

- Only Notification and Emergency Management solution that shares control of Enterprise assets such as door locks, camera feeds, strobe lights, speaker controls, and paging interfaces with first responders
- Trigger notifications via web, desktop, or mobile phones
- Detailed, interactive floor plans overlaid on Google Earth rendered during implementation
- Medical team notification with AED locations
- Missing personnel/student tracking and video camera integration directly on floor plan
- LTE backup, 911 works without internet or phone service

First Responders Features:

- An emergency call's origin is pinpointed while simultaneously notifying local authorities
- Instantly access detailed maps and visuals of the premises
- Instantly control the building's security systems including doors, lights, and security cameras

Notifications:

- 911 calling, lock down, shelter in place, medical emergencies, and silent alarms
- Real time notifications to text, desktop and mobile app
- Full event history and personnel tracking

Top Benefits

- Improves campus and building security for employees, guests, students, patients and others while reducing OpEx
- Provides greater location accuracy and interactive, multimedia tracking with emergency event notifications
- Minimizes property damage through shared access control with First Responders
- Event history and closed loop tracking of personnel, staff, and students during major events

Compliance

Compliance Audit
Staying current with ever changing emergency calling laws is a complicated endeavor. Large enterprises are especially challenged with remote workers, multiple sites, and cloud based communications; all of which add to the complexities of ensuring emergency calling compliance.

Get a FREE 911 Federal Mandate Compliance Audit!

Avaya offers the best and easiest way to ensure conformance with emergency calling laws. Avaya public safety subject matter experts will identify compliance failures, provide the associated risks and liabilities, and submit a tailored roadmap to compliance.

Offer

Software
911inform^{LTS} software typically installs onto a customer's VM environment aligning with their security and server patching policies. All software is installed remotely.

Hardware
911inform^{LTS} offers hardware in the form of a gateway with LTE backup for connected building solutions as well as a specialty application for Avaya Cloud Office (ACO) to connect to 2-way radio systems.

Bandwidth VPC Subscription
Bandwidth is the backend provider for the VOIP Positioning Center (VPC) which is a nationwide routing service for emergency calls. The VPC services are priced as a prepaid annual subscription.

RapidSOS Subscription
RapidSOS is a nationwide NG911 additional data repository that delivers multimedia location data over the top of the 911 call as a subscription service. This delivery mechanism is priced as a prepaid annual subscription.